

Role	Volunteer Steward
Purpose of Role	To interact with the public to enhance their visit whilst ensuring the safety of the collection.
Main Activities and Tasks	<p>The role will involve, some or all of the below activities:</p> <ul style="list-style-type: none"> • Welcome visitors and be the first point of call for questions/queries. • Interact when appropriate with visitors to promote current exhibitions and events. • Ensure all museum displays in the upstairs galleries remain secure and undamaged. • To work as part of a team on a rota <p>School Visits:</p> <ul style="list-style-type: none"> • Provide a warm and friendly atmosphere in the upstairs galleries. • Offer direction to those children/adult groups if required.
Skills Needed	<ul style="list-style-type: none"> • An interest in Nature in Art and willingness to learn more about the collection. • Good communication skills • Confidence in working with the public and approach people when necessary. • A wish to help ensure a good, positive visitor experience • Polite and approachable • Reliable, good time keeper and commitment to the team
Training	<p>Training will include:</p> <ul style="list-style-type: none"> • Tour of the Museum • Fire/Emergency training • Regular briefings on exhibitions • Ongoing support from the staff team
Benefits	<ul style="list-style-type: none"> • Interacting with a varied public • Learn about our collection which spans 1500 years, 60 countries/cultures and over 600 artists/makers. • Unlimited access to our temporary exhibitions. • Work in a friendly environment and team. • 10% discount in museum shop and free/discounted refreshments from the coffee shop. • Invite to an annual Volunteer Celebration • Free ticket to a Wallsworth Evening (talk/lecture) of your choice each year.

Time Commitment	<p>Regular contribution: i.e. once a week, once a fortnight, once a month. Most stewards come for half a day.</p> <p>Daily stewarding timeslots (Tuesday - Sunday):</p> <ul style="list-style-type: none"> • Morning: 10am - 1.30pm • Afternoon: 1.30pm - 5pm
Covid-19 Changes	<p>Currently, due to Covid-19 restrictions, details included in this role profile including shift times may vary.</p> <p>An additional role (Welcomer) has been Implemented. Stewards can opt for this role instead of gallery stewarding for some shifts:</p> <ul style="list-style-type: none"> • Welcome visitors, ask to see their tickets (either printed out or on their phone) to check they have pre-booked and have arrived for the correct time slot. • Take each visitors temperature using digital thermometer. • Manage social distancing of the admissions queue and within the shop generally. • Direct visitors to the reception to check-in and be informed of the museum's rules of engagement.

If you are interested in joining our volunteer team, please complete the relevant **Volunteer Application Form** and return it to the Nature in Art, via email

to: marketing@natureinart.org.uk

or by post to:

Volunteering, Nature in Art, Wallsworth Hall, Sandhurst Lane, Sandhurst, Gloucester,
GL2 9PA.

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