

Role	Volunteer Steward
Purpose of Role	To interact with the public to enhance their visit whilst ensuring the safety of the collection.
Main Activities and Tasks	The role will involve, some or all of the below activities: • Welcome visitors and be the first point of call for questions/queries. • Interact when appropriate with visitors to promote current exhibitions and events. • Ensure all museum displays in the upstairs galleries remain secure and undamaged. • To work as part of a team on a rota School Visits: • Provide a warm and friendly atmosphere in the upstairs galleries. • Offer direction to those children/adult groups if required.
Skills Needed	• An interest in Nature in Art and willingness to learn more about the collection. • Good communication skills • Confidence in working with the public and approach people when necessary. • A wish to help ensure a good, positive visitor experience • Polite and approachable • Reliable, good time keeper and commitment to the team
Training	Training will include: • Tour of the Museum • Fire/Emergency training • Regular briefings on exhibitions • Ongoing support from the staff team
Benefits	• Interacting with a varied public • Learn about our collection which spans 1500 years, 60 countries/cultures and over 600 artists/makers. • Unlimited access to our temporary exhibitions. • Work in a friendly environment and team. • 10% discount in museum shop and free/discounted refreshments from the coffee shop. • Invite to an annual Volunteer Celebration • Free ticket to a Wallsworth Evening (talk/lecture) of your choice each year.

Time Commitment	Regular contribution: i.e. once a week, once a fortnight, once a month. Most stewards come for half a day. Daily stewarding timeslots (Tuesday - Sunday): • Morning: 10am - 1.30pm • Afternoon: 1.30pm - 5pm
Covid-19 Changes	Currently, due to Covid-19 restrictions, details included in this role profile including shift times may vary. An additional role (Welcomer) has been Implemented. Stewards can opt for this role instead of gallery stewarding for some shifts: • Welcome visitors, ask to see their tickets (either printed out or on their phone) to check they have pre-booked and have arrived for the correct time slot. • Take each visitors temperature using digital thermometer. • Manage social distancing of the admissions queue and within the shop generally. • Direct visitors to the reception to check-in and be informed of the museum's rules of engagement.

If you are interested in joining our volunteer team, please complete the relevant

Volunteer Application Form and return it to the Nature in Art, via email

to: education@natureinart.org.uk

or by post to:

Volunteering, Nature in Art, Wallsworth Hall, Sandhurst Lane, Sandhurst, Gloucester,
GL2 9PA.

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